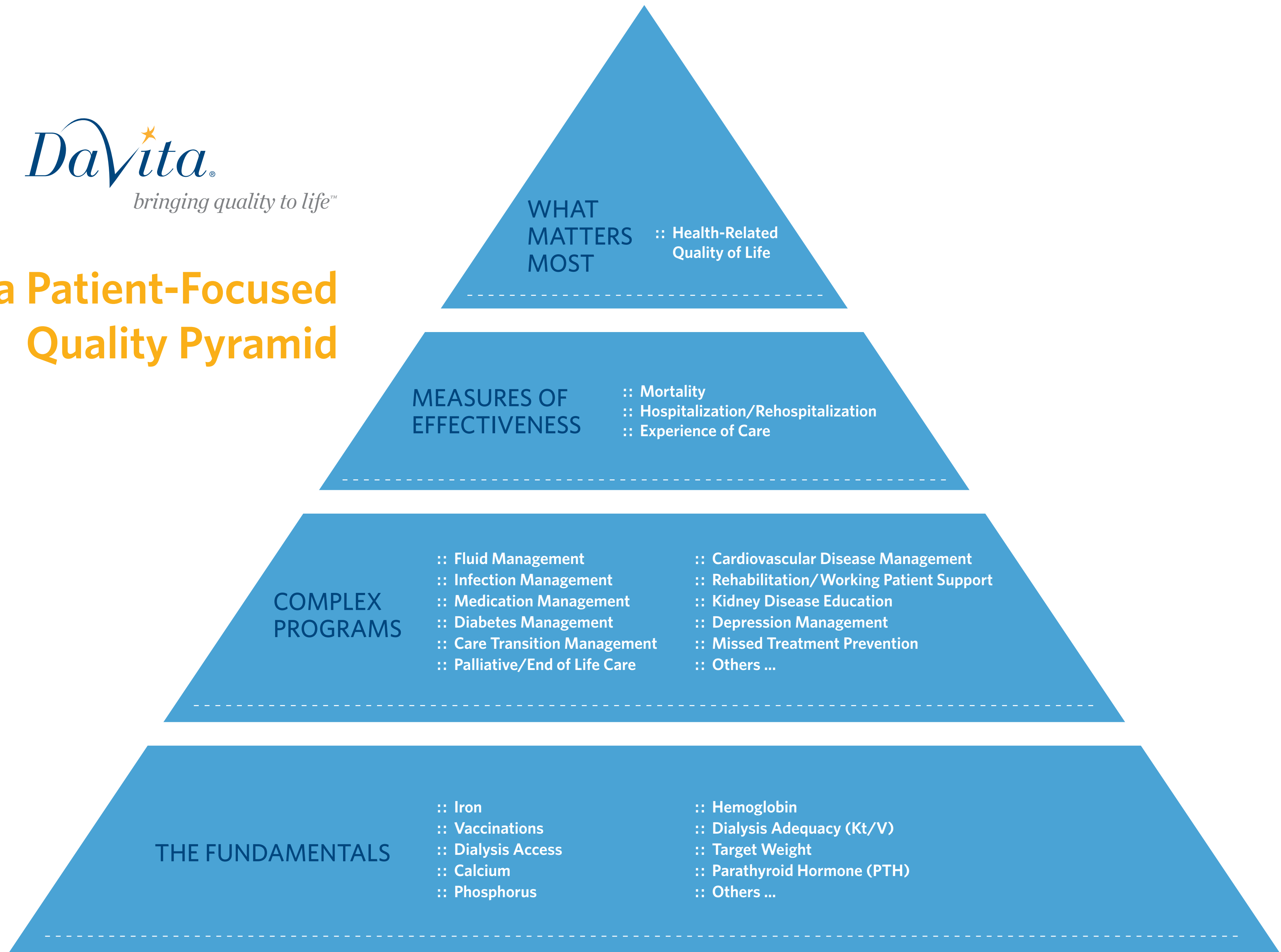




# DaVita Patient-Focused Quality Pyramid



**WHAT MATTERS MOST** :: Health-Related Quality of Life

**MEASURES OF EFFECTIVENESS** :: Mortality  
 :: Hospitalization/Rehospitalization  
 :: Experience of Care

**COMPLEX PROGRAMS**

- :: Fluid Management
- :: Infection Management
- :: Medication Management
- :: Diabetes Management
- :: Care Transition Management
- :: Palliative/End of Life Care
- :: Cardiovascular Disease Management
- :: Rehabilitation/Working Patient Support
- :: Kidney Disease Education
- :: Depression Management
- :: Missed Treatment Prevention
- :: Others ...

**THE FUNDAMENTALS**

- :: Iron
- :: Vaccinations
- :: Dialysis Access
- :: Calcium
- :: Phosphorus
- :: Hemoglobin
- :: Dialysis Adequacy (Kt/V)
- :: Target Weight
- :: Parathyroid Hormone (PTH)
- :: Others ...